

# STUDY GUIDE FOR INCOMING EXCHANGE STUDENTS

Winter semester 2025/26

# English



# Welcome to Esslingen University!



### Dear exchange students,

Every semester exchange students come from all over the world to Esslingen University (Esslingen University) in order to study here. It is a big challenge to get used to a new country, a new city and a different culture. Therefore, we are here to help you with all problems and questions you may have.

In this booklet, you will find useful information, instructions and addresses that will help you during your stay here and guide you throughout the semester at Esslingen University.

We hope that your stay here will be a positive experience and that you will enjoy your time in Esslingen and Göppingen.

Your International Office

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# **ESSLINGEN UNIVERSITY**

### Facts and figures

3 campuses

6 faculties

31 bachelors degree programs

14 master s degree programs approx. 6300 students

219 professors

466 lecturers

438 staff

approx. 90 partner universities

67 laboratories

- > The International Office
- > Important Contacts at Esslingen University
- > Contact Persons in the Faculties
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- > Maps of Campuses
- > How do I find a room at Esslingen University?
- > Important Abbreviation:

### **Esslingen University**



#### Contact

Esslingen University International Office Kanalstraße 12/1 D - 73728 Esslingen

Building 17 (opposite the Cafeteria Esslingen City Centre)

# THE INTERNATIONAL OFFICE

#### Main tasks

The International Office is the point of contact for international students (incomings) who wish to spend a studying semester at Esslingen University, as well as for Esslingen University students who want to study abroad. The International Office organizes orientation weeks for incoming students, offers courses in German language and culture, arranges excursions and also provides housing arrangements.

#### **Contact for Exchange Students**

Esther Ndomé

Telephone: 0711- 397 3080

incoming@hs-esslingen.de

Online: https://hs-esslingen.webex.com/meet/

esther.ndome-edimo-ekoute

#### Contact for KEEP & INTAP Students

Kremena Daneva

Telephone: 0711- 397 3910

incoming@hs-esslingen.de

Online: <a href="https://hs-esslingen.webex.com/">https://hs-esslingen.webex.com/</a>

meet/kremena.daneva

You can reach us by email or on online via Webex

# IMPORTANT CONTACTS AT HS ESSLINGEN

### Accommodation — Studierendenwerk Stuttgart

Xuemei Ladewig S 1.317

Office hours: Mon, Wed, Thu9 -11 am x.ladewig@sw-stuttgart.de Tel.: 0711- 203731 101

Andrea Hilebrand-Schmidt S 1.317 Office hours:

Mon, Tue, Thu 9 - 11 am

a.h-schmidt@sw-stuttgart.de Tel.: 0711- 203731 102

## Examinations Office — Esslingen City Campus

S 1.127

Office hours:

Mon, Wed, Fri 9 - 11:30 am Tue 9 am - 3 pm Pruefungsamt@hs-esslingen.de Tel.: 0711-397 3070

16(.: 0/11-39/ 30/ - 11:30 am

### Student Services and Degree Programme Management — Esslingen City Campus

S 1.125 & S1.127

Office hours:

Mon, Wed, Fri 9 - 11:30 am Tue 9 am - 11.30 am, 12:30 - 3.00 pm Thu: closed Studierendenservice@hs-esslingen.de

Tel.: 0711-397 3050

## Student Services and Degree Programme Management — Esslingen Hilltop Campus

F 1.010

Office hours: Tue 9 am - 11.30 am, 12:30 - 3.00 pm  ${\bf Pruefungsamt\_FL@hs\text{-}esslingen.de}$ 

Tel.: 0711-397 4515

# CONTACT PERSONS IN THE FACULTIES

Name	Program	Room	Contact details		
Angewandte Naturwissenschaften, Energie- und Gebäudetechnik/ Science, Energy and Building Services					
Prof. Carla Cimatoribus	ERASMUS/ Global	S 5.201	Carla.Cimatoribus@hs-esslingen.de Tel.: 0711 - 379 3490		
Prof. Thomas Rohrbach	CDHAW	S 5.203	Thomas.Rohrbach@hs-esslingen.de Tel.: 0711-379 3494		
Prof. Klaus Friesch	ERASMUS/ Global	S 4.109	Klaus.Friesch@hs-esslingen.de Tel.: 0711-397 3535		
Informatik und Informationstech	nnik / Computer	Science and	Engineering		
Prof. Dominik Schoop	ERASMUS/ Global	F 1.354	Dominik.Schoop@hs-esslingen.de Tel.: 0711-379 4467		
Prof. Kai Warendorf	ERASMUS/ Global & DD Gannon	F 1.317	Kai.Warendorf@hs-esslingen.de Tel.: 0711-379 4169		
Maschinen und Systeme/ Mechan	nical and Systen	ns Engineerin	ng		
Prof. Matthias Deckert	DD ITESM	S 9.109	Matthias.Deckert@hs-esslingen.de Tel.: 07161-676 3361		
Prof. Wolf-Dieter Lehner	DD JAMK	\$9.103	Wolf-Dieter.Lehner@hs-esslingen.de		
Mobiltät und Technik/ <i>Mobility aı</i>	nd Technology				
Prof. Joachim Berkemer	KEEP/INTAP	S 4.005	Joachim.Berkemer@hs-esslingen.de Tel.: 0711-379 3376		
Prof. Peter Häfele Prof. Hermann Lücken	ERASMUS/ Global	S 10.104 S 10.102	Peter.Haefele@hs-esslingen.de Hermann.Luecken@hs-esslingen.de		
Prof. Georg Schmidt	ERASMUS/ Global	G 1.203	Georg.Schmidt@hs-esslingen.de Tel.: 07161-679 1203		
Soziale Arbeit, Bildung und Pflege / Social Work, Education and Nursing Sciences					
Prof. Marion Möhle	ERASMUS/ Global	F 1.064	Marion.Moehle@hs-esslingen.de Tel.: 0711-397 4503		
Wirtschaft und Technik / Management and Technology					
Prof. Rainer Elste	ERASMUS/ Global	G 4.257	Rainer.Elste@hs-esslingen.de Tel.: 07161-679 1266		

## **International Assistants**

Prof. Jürgen Minuth

Monika Buchinger	Wirtschaft und Technik M	Monika.Buchinger@hs-esslingen.de
Christiane Höger-Riedel	Wirtschaft und Technik	Christiane.Hoeger-Riedel@hs-esslingen.de
Teodora Ginova-Navarro	Maschinen und Systeme	Teodora Ginova-Navarro@hs-esslingen de

CDHAW

Juergen.Minuth@hs-esslingen.de Tel.: 07161-679 1143

# THE THREE CAMPUSES



#### Faculties:

- \* Science, Energy and Building Services
- \* Mechanical and Systems Engineering
- \* Mobility and Technology

### **Esslingen City Campus**

Kanalstr. 33 73728 Esslingen

#### Opening hours

All buildings Mon - Fri 6:30 am - 7:00 pm

Building 7 Mon - Fri 7:00 am - 10:00 pm

Building 7 Sat 8:00 am - 6:00 pm

Closed on Sundays and public holidays!

### **Esslingen Hilltop Campus**

Flandernstr. 101 73732 Esslingen

#### Opening hours

Building 1 Mon - Fri 6:30 am - 7:00 pm

Building 2 Mon - Fri 7:00 am - 10:00 pm

Building 2 Sat 8:00 am - 6:00 pm

Closed on Sundays and public holidays!



### Faculties:

- \* Management and Technology
- \* Computer Science and Engineering
- \* Social Work, Education and Nursing Sciences



### Faculties:

- \* Management and Technology
- \* Mechanical and Systems Engineering
- $^{st}$  Mobility and Technology

### Göppingen Campus

Robert-Bosch-Str. 1 73037 Göppingen

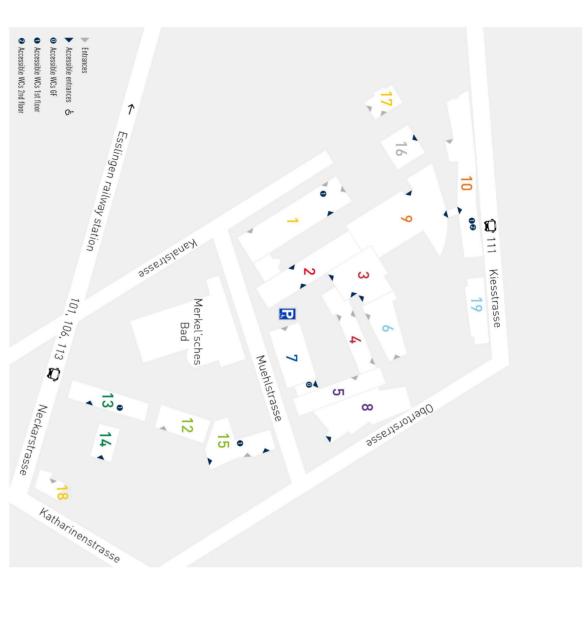
## Opening hours

 All buildings
 Mon - Fri
 6:30 am - 7:00 pm

 Building 4
 Mon - Fri
 7:00 am - 10:00 pm

 Building 4
 Sat
 8:00 am - 6:00 pm

Closed on Sundays and public holidays!





# 2 Muehlstrasse 1

Mobility and Technology Building Services, Science, Energy and

# 3 Muehlstrasse 5

Mobility and Technology

Building Services, Science, Energy and

# 5 Muehlstrasse 7

Building Services, Science, Energy and Systems Engineering, Mechanical and

# Mechanical and

7 Muehlstrasse 3

Union lecture hall, Students

# Kanalstrasse 33

President's Office,

halls, seminar rooms Fundraising, lecture Communication Unit Administration,

4 Muehlstrasse 5

Mobility and Technology

student workstations

# Obertorstrasse 16

Mobility and Technology Systems Engineering,

seminar rooms Computer Centre,

# 8 Muehlstrasse 9

STUDIERENDENWERK STUTTGART

facturing Unit Mechanical and

# 10 Kanalstrasse 29

and Technology Building Services, Engineering, Mobility Mechanical and Systems

# 12 Neckarstrasse 67

Engineering

13 Neckarstrasse 63 **Building Services** Science, Energy and

# Mobility and Technology

GründES! (Entrepre-Mobility and Technology 14 Neckarstrasse 65/

# neurship Centre)

# **Building Services** Science, Energy and 15 Muehlstrasse 16

# 16 Kanalstrasse 27

# 9 Kanalstrasse 31

ESSLINGEN University

Esslingen City Centre Campus

Building Services, Prototyping and Manu-Systems Engineering, Science, Energy and

Centre

Graduate School, Career

International Centre and 17 Kanalstrasse 12/1

Centre, Student Advice

# Science, Energy and

International Centre 18 Neckarstrasse 71

GründES! (Entrepreand Graduate School

Virtual Automation Lab, Mechanical and Systems neurship Centre) 19 Kiesstrasse 6

# Esslingen Hilltop strasse 101 Campus, Flandern-

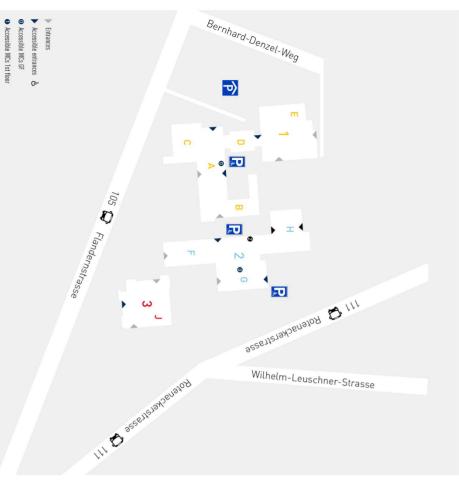
Sciences. Library, Aula ment and Technology, Faculties: Manage-**Education and Nursing** gineering, Social Work, Graduate School, Com-International Centre and puter Science and En-

# Goeppingen Campus Robert-Bosch-Strasse 1

nology, Management and Technology, Aula ring, Mobility and Tech and Systems Enginee-Faculties: Mechanical

Stand Januar 2023







Mobility and Technology,
Computer Science and
Engineering, International Centre and Graduate
School, Social Work,
Education and Nursing
Sciences, lecture halls,
seminar rooms, meeting
rooms, Library, Computer Centre, Student
Infocentre, Aula, sports
facilities, Students'

seminar rooms, Seminar for Teacher Training Esslingen

3 Flandernstrasse 107
Stuttgart Students'
Union, University service
provider, Student Support Office, Cafeteria,
Social Work, Education
and Nursing Sciences,

2 Flandernstrasse 103 Esslingen City Centre
Management and Campus
Technology, Social Work, Education and Nursing Sciences, lecture halls, Administration,

1 Flandernstrasse 101

Administration,
Faculties: Science,
Energy and Building
Services, Mobility and
Technology, Mechanical
and Systems Engineering, Orientation and
Undergraduate Studies

Goeppingen Campus
Robert-Bosch-Strasse 1
Faculties: Management
and Technology, Mobility
and Technology,

rooms

Engineering, Aula

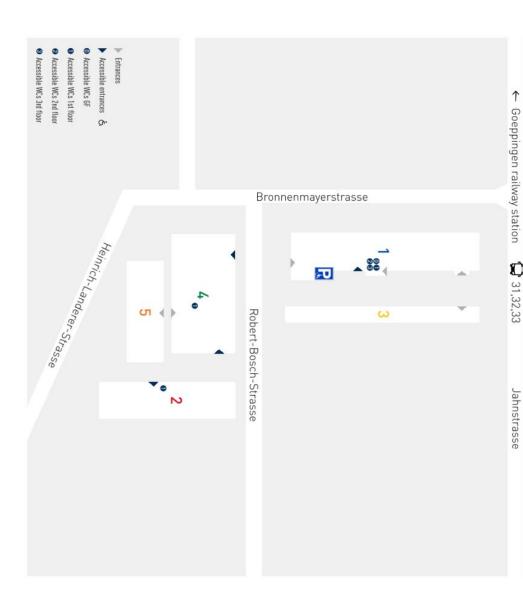
Mechanical and Systems

lecture halls, seminar

Stand Juli 2022

Accessible WCs 2nd floor





1 Robert-Bosch-Strasse 1

Mobility and Technology,

IAF, Aula, Cafeteria, Systems Engineering, Mechanical and seminar rooms

# 2 Robert-Bosch-Strasse 4

and Manufacturing Unit Control Department, logy, Management and Mobility and Techno-Finance and Financial Technology, Prototyping

# 3 Robert-Bosch-Strasse 3

seminar rooms

Student Electric Team

Sciences, Aula Education and Nursing ring, Social Work, Science and Enginee-School, Computer Centre and Graduate

Campus, Formula

Students' Union, Café nology, seminar rooms, Management and Tech-

# 4 Robert-Bosch-Straße 2

Library nology, Departmental Mobility and Technology, ment, Computer Centre, Management Depart-Degree Programme Student Services and Offices/ Dean's Offices Management and Tech-

# Strasse 53 5 Heinrich-Landerer-

Esslingen Hilltop

Management and Campus, Flandern-Technology, International strasse 101

# Esslingen City Centre

Systems Engineering Mobility and Technology, Science, Energy and Building Services, Mechanical and

# Kanalstrasse 33

Rektorat, Verwaltung,

## Stand Mai 2022



# How to find a room at Esslingen University?

Room numbers for lecture halls, course rooms and offices of staff at HS Esslingen follow a certain logical system. Differentiated in location, buildings and floors and the room numbers, you can easily find all rooms. Here is a quick explanation how to find a room at HS Esslingen:

Location	Floor
F = Esslingen Flandernstraße Esslingen Hilltop Campus	EG = Erdgeschoss Ground floor (US ="first floor")
S = Esslingen Stadtmitte Esslingen City Campus	2.OG = 2. Obergeschoss Second floor up (US ="third floor")
G = Göppingen Campus Göppingen	1.UG = 1. Untergeschoss  First floor down (US = "basement")

#### Example:

You are looking for room \$ 1.107 = Esslingen City Campus, Building 1, 2nd floor, room 107

# Important abbreviations at Esslingen University

Abbreviation	Description
HS	Hochschule / University of Applied Sciences
HE	Esslingen University / Esslingen University of Applied Sciences
ES	Esslingen
GP	Göppingen
10	International Office
WS/WiSe	Winter semester (September - February)
SS/SoSe	Summer semester (March - August)
Hiwi	Studentische Hilfskraft / Student tutor
AStA	Allgemeiner Studierenden Ausschuss / Student union
LMR	Lernmittelreferat, Büro für Schreibmaterialien /

For abbreviations of faculties and study programs please see page 20 "studying at the university".

# **ORIENTATION PROGRAM**

- > Orientation Program
- > Important Dates during the Semester

# THE ORIENTATION PROGRAM

During the first weeks the International Office will support you with all formalities that need to be done. Moreover, intensive German classes will take place within the first weeks. So it is very important for you to be present in the Orientation Program from the first day onwards!

### Things to be done before and during the Orientation Program:

- > Paying the activity fee: for student services contributing to the funding of dormitories, the cafeterias, the use of public transport. For Exchange students, tuition fees are raised by the German University.
- > Opening a German bank account: to pay your rent and health insurance
- > **Health insurance:** In order to enroll at HS Esslingen you must have an insurance policy (if you are not covered through the health insurance waiver or the EHIC)
- > Registration at City Hall: Mandatory for everyone, All students need to register their new address in Germany
- > Residence permit issued by the Immigration Office: if applicable
- > Computer Center: Introduction to the computer center and Internet access
- > Campus Tour
- > City Tour
- > German courses (mandatory)
- > Meeting with the supervising professor

# IMPORTANT DATES during WiSe 2025/26

Arrival/Check-in dorms	15 September 2025	
Orientation weeks incl. intensive German course 16 - 26 September 2025		
First regular class	29 September 2025	
Christmas holidays 20 December 2025 - 06 January 20		
Last day of lectures	23 January 2026	
Final exams	26 January - 13 February 2026	
Latest check-out from dorms	28 February 2026	

# STUDYING AT THE UNIVERSITY

- Lectures & Schedules
- > Abbreviations of Faculties & Study Programs
- Student ID Card
- Copying & Printing
- Certificate of Enrollment
- Registration for Exams
- Re-registration
- > Second semester at the HS Esslingen
- End of your Exchange Semester
- Service Facilities of HS Esslingen

# LECTURES AND SCHEDULE -> ERASMUS/Global

- > Participants in the ERASMUS/Global program can arrange their own individual timetables from all the courses of the study programs, which are offered. You will have a meeting with your supervising professor, who will assist you to create your schedule.
- > All exchange students are mandatory to take the German language course in the first exchange semester and, if desired, in a German History & Culture course. German History & Culture takes place Monday or Tuesday evening, German courses will take place Wednesday evening. Both courses are offered at Esslingen City Campus.
- > The syllabus of the courses can be found under this link: <a href="https://www.hs-esslingen.de/incoming">www.hs-esslingen.de/incoming</a> > Module/Course Descriptions
- > Note that registration is not required for lectures; however, it is mandatory for labs and projects.
- > Information regarding timetable will be provided during the meeting you're your supervising professor.



# LECTURES AND SCHEDULE -> INTAP/KEEP

- > Participants of the INTAP/KEEP Program can choose 3 up to 5 of the following lessons:
  - > Propulsion Systems
  - > Basic Elements of Feedback Control Technology
  - > Computer Simulation in Automotive Engineering
  - > Finite Element Analysis (FEA)
  - > Fluid Mechanics



- > All the students of the INTAP/KEEP Program take an extra German language and Germany at a glance course.
- > Your personal schedule will be explained to you during the orientation week. You do not have to register for lectures.

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# ABBREVIATIONS OF FACULTIES AND STUDY PROGRAMS

For the creation of your study schedule and for a better understanding it is important that you know the abbreviations of faculties and study programs at HS Esslingen. Here you can find all faculties and their programs:

ST	NG	Angewandte Naturwissenschaften, Energie-und Gebäudetechnik/ Science, Energy and Building Services			
n	ВТВ	Bachelor Biotechnologie / Biotechnology			
Can	CIB	Bachelor Chemieingenieurwesen / Farbe und Lack / Chemical Engineering / Colour and Coatings			
Esslingen City Campus	GUB	Bachelor Versorgungstechnik und Umwelttechnik / Building Services, Energy and Environmental			
Ē	MS	Maschinen und Systeme / Mechanical and Systems Engineering			
nge	MBB	Bachelor Maschinenbau / Mechanical Engineering			
slii	MT	Mobilität und Technik /Mobility and Technology			
й	FZB	Bachelor Fahrzeugtechnik / Automotive Engineering			
	FSB	Fahrzeugsysteme / Automotive Systems B.Eng.			
	WT	Wirtschaft und Technik/ Management and Technology			
	ТВВ	Internationale Technische Betriebswirtschaft / International Industrial Management			
snd	ТАВ	Bachelor Technische Betriebswirtschaft/ Bachelor Industrial Management			
E	IT	Informatik und Informationstechnik / Computer Science and Engineering			
Ü	IT/WKB	Bachelor Wirtschaftsinformatik / Bachelor Management and Information Systems			
Esslingen Hilltop Campus	SWB	Bachelor Softwaretechnik und Medieninformatik / Software Engineering and Media Informatics			
Ξ	TIB	Bachelor Technische Informatik / Bachelor Computer Science			
e c	SABP	Soziale Arbeit, Bildung und Pflege / Social Work, Education and Nursing Sciences			
ij	BKI	Bachelor Kindheitspädagogik / Bachelor Childhood Education			
SS	ВРМ	Bachelor Pflegemanagement / Bachelor Nursing Management			
	BPP	Bachelor Pflegepädagogik / Bachelor Nursing Teacher Education			
	BSA	Bachelor Soziale Arbeit / Bachelor Social Work			
	MS	Maschinen und Systeme / Mechanical and Systems Engineering			
_	APB	Bachelor Automatisierungstechnik/ Automation Systems and Production Informatics			
gen	МТ	Mobilität und Technik / Mobility and Technology			
Göppingen	ELB	Bachelor Elektrotechnik / Electrical Engineering			
30.5	WT	Wirtschaft und Technik / Management and Technology			
	WNB	Bachelor Wirtschaftsingenieurwesen / Engineering Management			
	МТВ	Bachelor Mechatronik/ Bachelor Mechatronics			

# STUDENT ID CARD

During Orientation Program you will receive a student ID card with the following functions:

- > Confirmation that you are a student: Reduced admission to museums, swimming pools, Studi-Ticket etc.
- > Access to computer rooms and buildings.
- > ID card for the university library.
- > Rechargeable chip card: money can be credited to pay for copies, prints and at the cafeterias.



#### **IMPORTANT!**

### What to do if you have lost your student ID card:

- > Pay 10 € on the payment machine or
- > Go to the Finance Office (downtown campus, Building 1, S 1.117)
- > Go to the Student Affairs Office with the payment receipt
- > A new student ID card can be applied for here

It takes about one week to get your new ID card. A new photo is not required.

# **COPYING AND PRINTING**

Once money has been credited to your student ID card, you can use it to pay for copies and prints.

### Studying at the University

#### Copying

- > Hold the student ID card over the card reader.
- > Put in your PIN (choose your personal PIN when using the card for the first time)
- > Press OK
- > Copy

#### **Printing**

- > Choose "colour" or "black-and-white" on printer
- > Hold the student ID card over the card reader
- > Put in your PIN (choose your personal PIN when using the card for the first time)
- > Press OK
- > Print

# **CERTIFICATE OF ENROLLMENT**

You will receive your Student ID card during the orientation days. Your certificate of enrollment can be downloaded by using the online functions on the website of HS Esslingen.

# **REGISTRATION FOR EXAMS**

You need to register for all the subjects for which you wish to get a grade or credits. This registration takes place during the examination registration period at the examination office (Prüfungsamt). KEEP/INTAP participants do not have to register for courses. You will receive further information for exam registrations from the International Office by e-mail.

# **RE-REGISTRATION**

You have the option to stay at HS Esslingen for a second semester to attend more lectures or to complete an internship. You will receive an e-mail from the International Office with a date to re-register and to pay the activity fee.

# SECOND SEMESTER AT ESSLINGEN UNIVERSITY

#### How to find an internship:

Finding an internship place is your responsibility. You may get support from the Internship office of your faculty. Find information on the homepage of your faculty or ask your fellow students about their experiences. You will receive further information from the IO by e-mail.

#### Opportunities to find an internship:

- > Adverts on your faculty's black board
- > Job recruitment on online portals or Job Center
- > Job Exhibitions
- > Homepage of companies

#### When should you start your search?

It is recommended to apply for an internship as early as possible, ideally three to six months before the start date. Internships typically require students to submit an application, provide relevant documents (CV, cover letter), and meet specific deadlines and requirements.

### Do I earn money during the internship?

Most internships in Germany are paid. The amount of salary is determined by the company.

### Work permit:

Exchange students are generally allowed to work up to 120 full days or 240 half days per year and they should verify whether their visa or residence permit allow for employment.

# **END OF THE EXCHANGE SEMESTER**

## TRANSCRIPT OF RECORDS

After your stay at HS Esslingen, your original document will first be emailed to you for verification, and then it will be sent directly to the coordinator at your home university by the International Office. Please note that it may take some time until this document is finalized. In the meantime, we recommend downloading all available versions yourself using the online functions of the university.

- > Stay at HE only during WS -> mailing of transcript ca. at the end of March
- > Stay at HE only during SS -> mailing of transcript ca. at the end of September
- > Stay at HE during WS and SS -> mailing of transcript ca. at the end of September

## CREDITS AND GRADING SYSTEM

At www.hs-esslingen.de/incoming > Course descriptions you can find detailed course descriptions and information about credits for each course.

1,0 - 1,5	Very good
1,6 - 2,5	Good
2,6 - 3,5	Satisfactory
3,6 - 4,0	Adequate
4,1 - 5,0	Insufficient (failed)

#### Translation

1,0 - 1,5	Α
1,6 - 2,5	В
2,6 - 3,5	С
3,6 - 4,0	D
4,1 - 5,0	F

Bewertung von Studienleistungen:

BE= bestanden

NB= nicht bestanden

Status: BE= bestanden, NB= nicht bestanden

Vermerk:

X= nicht erschienen,

Q = Rücktritt mit anerkanntem Grund.,

Z = Zurückweisung,

U = Ungültig/Tauschung \*) = anerkann

\*\*)=enthält anerkannte Leistungen" Assessment of academic achievements:

BE = passed

NB = failed

Status: BE = passed, NB = failed

Note:

X = not shown,

Q = withdrawal with a valid reason,

Z = rejection,

U = invalid/substitution \*) = recognized

\*\*) = contains recognized achievements

<sup>&</sup>gt;This grading system is only for your orientation, actual grading translations may vary.

# **BEFORE YOUR DEPARTURE**

#### Checklist

- b Make an appointment with the janitor of your residence three weeks before your departure for a room inspection (Only if the room is properly cleaned, and maybe painted, will you get the full deposit back)
- b Return all keys and library books
- b Notify your German health insurance company. Give your health insurance card and a copy of the green form "Abmeldung" back to AOK
- b Notify your bank that your account should be closed as soon as your deposit money has been transferred back
- p Notify the Immigration Office and/or the Address Registration Office that you are leaving Esslingen/Göppingen.
- b For questions regarding grades, credit points, academic records and certificates please ask your professors in the faculties. (Note: The International Office will send your original transcript of records only to your home university. If you have some content related problems, please ask your supervising professor.)

# SERVICE FACILITIES AT HS ESSLINGEN

# **UNIVERSITY LIBRARY**

The library can be found in building 1 at Esslingen Hilltop Campus (5th floor- F 5. 101) and in building 4 at Göppingen Campus (G 4.332). Information isavailable on:

www.hs-esslingen.de/bibliothek

#### Book search:

Click the link in menu on <a href="https://hses.boss.bsz-bw.de/">https://hses.boss.bsz-bw.de/</a> select your preferred language.



# **COMPUTER CENTER**



The computer centre is responsible for the computer network of HS Esslingen. During your orientation program you will get an introduction to the computer network and your own account.

#### More information:

www.hs-esslingen.de/rechenzentrum, select your language

# **PRINTING SHOP**

If you need many copies or special prints, it might be better to let the prints/copies be done at the printing shop:

Esslingen City Campus: S 01.-104
Esslingen Hilltop Campus: F 01. 001
Göppingen Campus: G 01.130

Prices, opening times and location of the printing machines: www.hs-esslingen.de/hausdruckerei, select your preferred language



# WHAT ASTA OFFERS

AStA is a student organization that represents students' rights at the University. You can have a look of what AStA offers you (network, hint for issues relating to your studies etc). Information is available here:

www.hs-esslingen.de/asta



# **OFFICE SUPPLIES**



Low priced office supplies such as writing pads, folders and pencils can be bought at the LMR (Lehrmittelreferat).

Esslingen City Campus: \$ 5.007 Esslingen Uphill Campus: F 1.209 Göppingen Campus: G 3.001

Opening hours see notice on rooms.

Online shop: <a href="https://eigenshop.de/hs-esslingen">https://eigenshop.de/hs-esslingen</a>

# **UNIVERSITY SPORTS**

HS Esslingen offers a wide range of sporting activities as well as a fitness area/ Kraftraum. In addition to the offered courses there are also tournaments in team sports (volleyball, soccer, basketball). We are always looking for talents to support our teams.

More information available on: www.hsesslingen.de > Studium > Freizeit > Hochschulsport



You will find the sport facilities at the Hilltop Campus, Flandernstr. 101. s

# **BICYCLE WORKSHOP**



You can find a private bicycle workshop right next to the university at:

Kiesstraße 11, 73728 Esslingen

Their services: repair, maintenance, rental and sale

# **CAFETERIA**

There are two cafeterias at HS Esslingen, one at each campus. They have different opening hours, so please check out the right schedules on https://www.studierendenwerk-stuttgart.de/choose Essen/food and the location

All cafeterias offer different meals on a daily basis. You can also have vegetarian and vegan meals.



# MUSIC AT THE UNIVERSITY



HS Esslingen offers a range of activities for musicians. Students, professors and staff are invited to make music together. Everybody is warmly welcome.

More information on: <a href="https://www.hs-esslingen.de">www.hs-esslingen.de</a> > Studium>Freizeit>
Musik

# LIVING IN GERMANY FROM A-Z

- > Bus & Train transportation
- Do's & Don'ts in Germany
- > Electricity
- > Food
- Health & Medical Care
- Going out & Parties
- > Freetime & Travelling
- > Mobile phone, Internet & Accessibility
- > Security
- > Theft & Loss

Germany: Facts and Figures

Federal state in central Europe 16 German states

Capital: Berlin

Ca. 83 Mio. inhabitants

Ca. 357 000 km<sup>2</sup> surface

National holiday: 3rd of October

(German Unification Day)

Currency: Euro (€)

Official language: German

# **BUS & TRAIN TRANSPORTATION**

Besides bicycling, you can use the public transportation system to move from one place to another. That is easy and safe. The transportation system is well organised in Germany. You have to distinguish between the **local transportation services**, which connect nearby cities (e.g. Stuttgart - Esslingen) and operate within the cities, as well as the **intercity transportion services**, which connect bigger distances (e.g. Stuttgart - Frankfurt).



<u>Public local traffic transportation</u>: In Esslingen and its surrounding areas you will use the VVS network, the Verkehrverbund Stuttgart. The networks includes buses, S-Bahn (interurban train) and U-Bahn (urban train) within the Stuttgart region. You can find more information on: www.vvs.de

- Buses, S-Bahn and U-Bahn operate from 5:30 am to 12 pm
- On Fridays, Saturdays and before public holidays there is a night bus (Line N10) from Stuttgart Schlossplatz to Esslingen Station (Bahnhof Esslingen). S-Bahn trains operate all through the night on weekends and on Holidays.

More information on: www.vvs.de

#### Studiticket

Public transport on a con-tract costs approx.  $58 \in$  per month (Deutschland-Ticket: ). As with any other contract, this should also be terminated in accordance with the applicable regulations in order to avoid additional costs.

You can use all <u>local</u> transport throughout Germany. The ticket is offered as an annual subscription but can be cancelled monthly. For more details please refer to: <a href="https://int.bahn.de/en/offers/regional/deutschland-ticket">https://int.bahn.de/en/offers/regional/deutschland-ticket</a>

Hint: BahnCard - a discount subscription program offered by the German national railway company - is not valid within the VVS mobility network (Verkehrsverbund Stuttgart). See below.

#### Public intercity transportation:

If you want to travel greater distances, you can use the public intercity transportation system. The biggest provider here is Deutsche Bahn. If you book your trips in advance, you often get discounts. If you want to use the train more often to travel within Germany, it may be worth buying the **Bahn Card**. This card gives you 25% or 50% discount on your trips. You find more information and time tables on the internet: www.bahn.de.

Deutschlandticket is not valid for this Intercity transportation system!

Additionally there is the opportunity to take **special buses** that connect bigger German cities as well as some European cities. Tickets are available for a low budget (e.g. 9 €). More information on: https://global.flixbus.com/

#### IMPORTANT!!!

You should always have a valid ticket when you use the public transportation system. Using them without valid ticket ("Schwarzfahren") costs at least  $60 \in$  and may result in a legal proceeding!

# DO'S & DON'TS IN GERMANY

If you are new in Germany you do not always know how people act here. If you are feeling a bit uncertain about how to behave properly in certain situations, we have some useful hints for you:

<u>Adressing somebody</u>: If you meet somebody outside the circle of your friends, you adress people with "Sie" and the last name, e.g. "Hello Mrs. Meyer". This applies especially when you talk to people who are older than you or whom you do not know. If you meet people of the same age or friends, you address them with "Du".

<u>Welcoming</u>: In Germany you welcome each other by shaking hands. Kisses on cheeks and hugs are not very common, only in situations when you know the person very well, e.g amongst your friends or family.

**Eating out:** In a Restaurant you can normally choose the table on your own. Bills are paid at the table with the waitress/ the waiter. Often you pay in seperated bills, that means every single person pays his/her own food and drinks. It is common practice to give a tip. In most cases "odd amounts" (e.g.  $7,40 ext{ €}$ ) are rounded up to make it even (e.g.  $8,00 ext{ €}$ ). But you can also give more tip.

<u>Talks</u>: If you talk to somebody in Germany, you look him/her directly in the eyes. To look somewhere else may be seen as rude and uninterested. In Germany there are generally few taboos that you are not allowed to talk about. Germans do not like to talk about financial matters, especially their salary. So "how much is your salary?" is not a good question when talking to people that you do not know.

<u>Dates and appointments</u>: Germans are very keen on punctuality. If you have an appointment (with professors, with German friends, with a doctor ...) you should be on time. If you made an appointment at 4 pm, you should be there at 4 pm sharp. If you cannot keep an appointment, you should cancel it in time. Also, if you are late for an appointment, you give a short notice about your delay.

# **ELECTRICITY**

230 V, 50 Herz Wechselstrom
These plugs work:
CEE 7/17, CEE 7/7, CEE 7/16, CEE 7/4

## **FOOD**

In Germany you have different opportunities to go shopping for groceries. We have a wide range to offer: weekly farmer's markets, discount supermarkets and also wholefood shops. Here you will find an overview about the different shops and opportunities and their price ranges:

LIDL, ALDI, Penny, Netto: € Cheap, discount supermarkets

REWE / EDEKA: €€ Medium, bigger assortment

REAL / MARKTKAUF: €€ medium, big supermarkets with food and many other products, e.g. electronic articles

Organic shops (e.g. Alnatura):

Feinkost-Läden: €€€

#### Bakeries (Bäckerei)

Germans usually like to buy fresh bread in bakeries. You will find the town full of them. In addition to many types of bread, you will also find the "Süßes Stück-le" (sweet piece) and cakes, mostly intended for breakfast time or for the after-noons' "coffee and cake".

### Butcher's shops (Metzgerei)

If you want to buy meat and sausages in a specialised shop, you can do so in the butcher's shops. Often those shops also offer lunch on a small budget. Most of the middlesize and bigger supermarkets have their own butcher's section. You can also buy fresh meat and sausage there.

#### **Wholefood Shops**

Within the last few years more and more wholefood shops entered the German food market. Here you can buy organic products without any additives. These products often come from regional farms. Because of their special mode of production these products are more expensive.

#### Farmer's market

On Wednesdays and Saturdays a farmer's market takes place from 7 am to 12:30 am at the Market Place in front of Sankt Dionys church in Esslingen and from 7 am to 1 pm at the Schillerplatz in Göppingen.



#### Restaurants

If you do not want to eat at the universities' cafeterias every day you can also have lunch outside for a small budget. You can find American fastfood companies like McDonalds, Burger King or Subway in Esslingen and Göppingen. You will also see many Asian restaurants that offer meals for fair prices.

Additionally you can find many traditional restaurants in Esslingen and Göppingen, where very tasty regional food is offered and where you can get to know the Swabian kitchen.

### **Food delivery**

There are plenty of restaurants and pizza services in Esslingen and Göppingen where you can choose from to get food directly delivered to your apartment. You can have a look at the following websites.

#### Esslingen:

https://www.liefer and o.de/essen-bestellen-esslingen-am-neck ar

https://esslinger-lieferdienste.de/

Göppingen

https://www.lieferando.de/lieferservice-stuttgart-goeppingen-73033

### **IMPORTANT! Shopping hours:**

Most shops close at 8 pm. Some supermarkets are open until 10 pm or even 12 pm. On Sundays and public holidays all shops are closed. Some petrol stations offer an assortment of food, drinks and everyday commodities. Some of them are open 24 hours. But products are much more expensive there.

# **HEALTH & MEDICAL CARE**

Health insurance coverage is mandatory for all students in Germany. The German health care system is one of the best in the world. So, if you need to see a doctor, you can get help from different contact points. Here you can find a small guidance how medical consultations take place, an overview about the most important types of doctors and a contact list with doctor's offices in Esslingen and Göppingen:

#### **IMPORTANT!**

Normally you will see the general practitioner first. Call the office first and make an appointment with the doctor. In case of emergencies, e.g. a broken arm, you can go directly to the hospital. (See emergency telephone numbers on page 38 of the brochure)

#### Overview of doctors

### **General Practitioner**

If you have a statutory German health insurance, e.g. AOK, the following procedure takes place when you need a medical consultation:

- > Call the doctor and make an appointment
- > Show your health insurance card at the doctor's reception desk
- > Costs for treatments will be paid directly by the insurance company (you do not have to pay the treatment)
- > You may get a referral from the general practitioner to a medical specialist

It is important that you know which treatments are covered by your insurance and which are not. All insurances may have different conditions. Please read up on the conditions of your insurance and ask at the doctors for deviating payment methods and treatments.

### **Gynecologist**

Make an appointment in advance as soon as possible. You're able to see a gynecologist directly without going to the General Practitioner before.

#### **Dentist**

You should also make an appointment in advance. You can go there without having seen the General Practitioner. If you have urgent (severe) toothache you will get a quick appointment. In that case it will be the best to contact the emergency dentist (see page 39).

### Hospital

Only emergencies, operations and special analysis are treated in hospitals.

#### Medication & Drugs:

Drugs are available in pharmacies only. It is not possible to buy drugs at the supermarkets. Most drugs require a prescription from the doctor, as those are only allowed to be sold with prescription. Some drugs do not require a prescription, they count as over-the counter (OTC) medicine. Those are e.g. pain killers with a low concentration of active pharmaceutical ingredients. You can buy them directly at the pharmacies. In some cases (often in a hospital) you will get some drugs directly from the doctor.

> Important: In most cases an own financial contribution for your drugs is required. This contribution depends on the price of the drug. Your insurance pays the rest. Insured person at AOK normally pays for instance a fixed rate of 5 €.

#### Payment for medical consultations:

Students who are insured at AOK or who own the European Health Insurance Card (EHIC), show their insurance card / EHIC when being received at the doctor's. Costfor the consultation will be directly charged at the insurance.

The EHIC card might not be accepted as a method of payment at some doctor's of- fices, please enquire in advance.

Students who are insured at a <u>private insurance company</u>, have to check out the requirements of payment before the consultation. Normally they have to pay the bill at their own expenses.

# **LIST OF DOCTORS**

Here you can find a list of doctors, who you can contact in Esslingen and Göppingen. This list is not meant to be a recommendation, but to give you an overview of contacts! You can find other doctors in the local telephone book orin the internet., e.g. http://www.arztsuche-bw.de/

General Practitioner	Telephone	Languages spoken
Dr. med. Sabine Furian	0049 711 - 5502474	German, English
Pliensaustraße 8, 73728 Esslingen		
(near "Maille Park", the park next to City Campus Esslingen)		
Dr. med. Lochmann	0049 711 - 322223	German, Spanish
Obertürkheimer Str. 9,		
73733 Esslingen-Mettingen		
Dr. Gerd Schütze Wäldenbronner Str. 24, 73732 Esslingen (near the dorm Geschwister-Scholl-Straße 15)	0049 711 3701823	German, English
Dr. Julia Galmbacher Wäldenbronner Str. 42, <b>73732 Esslingen</b> (near the dorm Geschwister-Scholl-Straße 15)	0049 711 374106	German, English, Spanish
Dr. med. Heinz Kohl	07161 - 979766	German, English
Bahnhofstr. 7, 73033 Göppingen		
Hausarztpraxis im Praxis-Verbund KE Hirschlandstraße 97 Haus 6 73730 Esslingen am Neckar	0711-3103-3919	German,English
Dentist	Telephone	Languages spoken
Tobias Günkinger	0711 - 88242110	German, English,
Neckarstr. 55, 73728 Esslingen		Portuguese
Dr. med. dent. Wurster	07161 - 73135	German, English
Poststr. 41, 73033 Göppingen		
Dr. Johannes Kast	07161 - 979447	German
Vordere Karlstr. 23, <b>73033 Göppingen</b>		

Gynecologist	Telephone	Languages spoken
Dr. med. Claudia Birkel Neckarstr. 86, <b>73728 Esslingen</b>	0711 - 352630	German, English, French
Dr. med. Esther Scherrenbacher Poststr. 14 a, <b>73033 Göppingen</b>	07161 - 69097	German, English
Dr. Bauer & Dr. Plantener Bauer Marktstraße 16, 73033 Göppingen	07161-71313	German, Englisch

Eye Specialist	Telephone	Languages spoken
Dr. med. Oskar Gareis	0711 - 548970	German, English
Adlerstr. 6, 73728 Esslingen		
Dr. med. Christian Schäferhoff	0711 - 57741970	German, English
Fabrikstr. 10/1, 73728 Esslingen		
Dr. med. Christian Frey	07161 - 961210	German
Marktstr. 14, 73033 Göppingen		

#### **Anti-discrimination Hotline**

Limburgstraße 6, 73734 Esslingen Mobil 0157 511 204 04 Tel. 0711 / 65 68 80 00

## EMERGENCY TELEPHONE NUMBERS

In case of emergency call the following numbers or go directly to the listed addresses. These three emergency telephone numbers are free of charge, always available and work in most European countries!

Ambulance	112
Fire department	112
Police	110

# **Student Advice Center**

The Student Advice Center offers psychological counselling. The counselling is confidential, unbiased and free of charge.

Contact: Zentralestudienberatung@hs-esslingen.de

# **Emergency Contacts**

Life-threatening situation / Acute risk of suicide			
Ocassion	Institution	Contact	Opening hours
First Aid	Emergency operations center (police, fire department, ambulance)	112	24/7

Urgent help needed (cannot wait until the next opening)			
Occasion	Institution	Contact	Opening hours
Medical help needed when:  Doctor's practices are closed, You need medical help today. The situation is not lifethreatening	On-call service (only available in German):  If you need medical help outside regular consulting hours, on-call doctors will assist you. You can visit an on-call practice instead of a hospital or an emergency room.  The medical on-call service is helpful when these three conditions are met:  • Doctor's practices are closed, • You need medical help today. • The situation is not life-threatening.  Finding on-call practice online:  https://www.116117.de/de/de/englisch.php or https://bereitschaftsprax en.116117.de/	116 117	24/7
Medical help needed	Outpatient department in Esslingen Klinikum Esslingen	0711 3103-0 https://www.klin ikum- esslingen.de/	24/7

Mental health crisis	Telephone counselling	The list of telephone counselling services in your mother tongue canbe found under the following link. Please note that calling these helplines from Germany are subject to a charge. https://www.telefonseelsorge.de/international-helplines/	Please check the website for details about the telephone service, including its conditions and other options such as chat and email.
Psychological counselling	Esslingen Diaconal Counseling Center Esslingen Diakonisches Beratungszentrum Esslingen	0711 342157-100 Berliner Straße 27 73728 Esslingen	Monday - Friday: 9 am to 12 pm Monday, Tuesday & Thursday 9 am - 12 pm and 2 to 5 pm
Victim experience with sexualized violence	Wildwasser Esslingen e.V. (councelling possible in simple english) https://www.wildwasser-esslingen.de/	Online-counselling possible Telephone: 0711 355589 E- Mail: info@wildwas ser-esslingen.de	Tuesday, Wednesday, Thursday 9 am to 12 pm Tuesday afternoon 2 to 4 pm

Suicidal suspicion/suicidal tendencies			
Help for those affected/ relatives/ friends/ fellow students/	Arbeitskreis Leben https://www.ak- leben.de/ (councelling possible in simple englis	Kirchheim/Teck: 07021 75002 Alleenstr. 92, 73230 Kirchheim Stuttgart: 0711 600620 Römerstr. 32, 70180 Stuttgart	Monday to Friday 10 am to 12 pm, Tuesday and Thursday 2 to 5 pm.  Mon, Tue, Fri 10 am to 1 pm.  Wed, Thu 2 to 4 pm

#### EMERGENCY NUMBERS in ESSLINGEN and GÖPPINGEN

Type of emergency	Telephone	Place
Poisoning	0761 - 19240	Esslingen and Göppingen
<b>Hospital Esslingen</b> Hirschlandstr. 97 73730 Esslingen	0711 - 31032769 (Emergency) 0711 - 1363400	Esslingen
	(Emergency Practice)	
Hospital Göppingen Eichertstr. 3 73035 Göppingen	07161 - 643010 (Emergency) 07161 - 640	Göppingen
	(General Office)	
Medical Emergency Service daily from 6 pm - 8 am, at weekends & public holidays 24 hours	0711 - 1363400	Esslingen
Medical Emergency Service daily from 6 pm - 8 am, at weekends & public holidays 24 hours	07161 - 67390	Göppingen
Emergency Dentist daily from 6 pm - 8 am, at weekends & public holidays	0711 - 7877755	Esslingen
Emergency Dentist daily from 6 pm - 8 am, at weekends & public holidays	0711 - 7877766	Göppingen
Emergency Eye Specialist daily from 6 pm - 8 am, at weekends & public holidays	01806 071122	Esslingen
Emergency Eye Specialist daily from 6 pm - 8 am, at weekends & public holidays	01805 0112098	Göppingen
Emergency Gynecologist  Mo -Thu 6 pm - 8 am,  Fri 2 pm - 8 am,  at weekends & public holidays  24 hours	0711 - 3511993	Esslingen
Emergency Gynecologist daily from 6 pm - 8 am, at weekends & public holidays	07161 - 67390	Göppingen

You will find a list with the emergency number and all important contact during your study exchange in Esslingen on our website, do not forget to log-in first:

https://intranetportal.hs-esslingen.de/en/meine-hochschule/hochschul-services/international-centre/incoming-exchange-students

## **GOING OUT & PARTIES**

#### Esslingen and Göppingen

You can have a lot of fun in Esslingen and Göppingen! Especially on the weekends you will always find a place to do something nice: cinema, dancing, drinking cocktails and much more...

Information about locations and events around Esslingen are available on the interne www.es-presso.de

#### **The Dick-Areal**

Highly recommendable is the Dick-Areal! It is always worth going there, whether you want to play darts or billards, go to the cinema or have something to drink or eat. You can find bars, restaurants, a cinema and much more in the former factory building. The Dick-Areal is located in Kollwitzstr.1 in Esslingen and on the internet: www.das-dick.com

#### **Student parties**

During the semester there are different student parties, which are organised by different faculties, dormitories and student associations. You will know about dates and places of the parties by current notices, from the homepages of faculties and university and by asking your fellow students.



#### Party in Stuttgart

In about 12 minutes you can reach Stuttgart from Esslingen by train. On the weekend a night bus connects both cities every hour (departure at Neues Schloss, Bus N10). S-Bahn runs at different intervals all through the night on Weekends and the evenings before public holidays.

#### **Clubs and Bars**

You can find a variety of clubs and bars in Stuttgart's city center, e.g. Theodor-Heuss-Straße. More information is available on the internet:

http://www.stgt.com/stuttgart/stnachtd.htm or http://www.partys-in-stuttgart.de

# FREE TIME & TRAVELLING

There are also many things to be done in Esslingen, Göppingen, Baden-Württemberg and Germany during the day. If you want to go even further you can reach many European cities in a very fast, easy and cheap way.

#### Esslingen and Göppingen

You find everything that you can see and do in Esslingen and Göppingen on the cities' websites. Here you get an overview about museums, trips, and leisure time activities such as canoeing or hiking in the vineyards. Additionally, events are organised regularly, which you can visit. For example you should not miss the Medieval Christmas Market in Esslingen!

Just have a look on www.esslingen-tourist.de and www.goeppingen.de

You can also find information in the official tourist information centers in the cities!

> Highly recommendable is a visit at the swimming pool Merkel'sches Schwimmbad in Esslingen. Here you can swim and relax in the historical public bath in Art Nouveau. You find further information here: www.swe-baeder.de







#### **Baden-Württemberg and Germany**

Esslingen and Göppingen are good starting points to get to know the state of Baden-Württemberg. Popular destinations for a trip on the weekend are e.g. Lake of Constance (Bodensee) or the Black Forest (Schwarzwald). A visit to the state capital Stuttgart is also worth it. How about going to the **Wilhelma** - one of the most beautiful zoos in Germany? Or a visit to the **Porsche museum**?

If Baden-Württemberg is not enough for you, you can reach all other German cities from Stuttgart! If you go by train or by bus, you will reach e.g. Berlin or Hamburg in about 6 - 7 hours and Munich in only 2 hours!

#### Europe

A good alternative for traveling are "low cost airlines". Those allow you to get to know whole Europe also with a small budget.

Early booking is recommended as you can often getmuch cheaper rates. German low cost airlines are e.g. Ryanair or Eurowings. Many international airlines also operate from Germany. For instance you can find information for routes and prices here: www.fluege.de www.skyscanner.de



### **FESTIVALS AND EVENTS**

#### **Esslingen**



- Carnival (February)
- > Open Air Cinema at the castle (July/August)
- Esslingen Spring and Gar- > Onion's Festival (August) dening Days (April)
- (May)
- Esslinger Wine Hiking Day > Wine Festival (October)
- Strawberries Festival (June)
- > Art- and Craftsman market (October)
- Folk Festival (July)
- > Medieval Christmas Market (November/December)
- Kandelmarsch (July)
- > Fackellauf on New Year's Eve

#### Göppingen



- > Göppingen City Festival (September)
- > Göppingen Wine Festival (September/October)
- Martini Market (November)
- > Christmas Market (November/December)
- May tree festival and May Market at the Schillerplatz (May)
- > Festival in the Park at the Oberhofen-Anlagen (July)
- Festival of the Museums at "Storchen" (August)

#### **Stuttgart**

- > Cannstatter Wasen (September/October)
- > Christmas Market (November/December)
- > Spring Festival (April/May)
- > Wine Festival "Weindorf" (June/July)
- > Hamburg Fishmarket (July)
- > **Sommerfestival** (August)



# MOBILE PHONE, INTERNET & ACCESSIBILITY

While being in Germany it is no problem to stay in contact with your friends and family back home. Germany has a very good communication system. Almost everything is done via mobile phone or internet today. If you want to stay in contact with your home country but also to be available for friends in Germany, you have several possibilities:

#### <u>Internet</u>

The internet access in your dormitory is included in your rental payments. You can also access the internet in the computer center of the university ("Rechenzentrum"). There are several PC rooms at all locations. An overview is available on the website of the computer center: www.hs-esslingen.de > Links > Rechenzentrum

Another opportunity is to buy an **UMTS-Stick** to use wireless internet on your own laptop everywhere in Germany. This stick does not require a contract nor a fixed term of use. In most cases you pay on a daily basis via credit card.

#### Telephone - Mobile phones

Most Germans make phone calls with their mobile phones. But there are still some **telephone booths** in the cities, which can be paid for with telephone cards or cash money. You can buy telephone cards e.g. at the Post office.

If you stay in Germany for a limited amount of time, it is recommended to buy a mobile phone with a **Prepaid card** as telephone contracts will often have a fixed term of use of two years.

Technology

Cell phones in Europe work today with the GSM- or UMTS-Standard.

**Service Providers** 

e.g.: T-Mobile (D1), Vodafone (D2), E-Plus, O2;

In addition there are further service providers (check: www.teltarif.de)

### **GERMAN POST AND DHL**

There are several offices accross town but you will find the main Post office in Esslingen at the ES-Center on Berliner Straße. In Göppingen a Post office is located in Hohenstaufenstr. 3.

You can find all information about sending letters, packages etc. at www.deutschepost.de and www.dhl.de

# **SECURITY**

Germany is considered to be a very safe country. Normally you can walk and stay in the streets at night without any problems. But you should always be aware of your surrounding.

If there is any kind of problem, you should do the following:

- Keep calm!
- Ask actively and directly for help from people around you
- Dial 110 and call the police!

### LOSS & THEFT

#### Loss of student ID card:

- > Pay 10€ on the payment machine or
- > Go to the Student Affairs Office with the payment receipt
- > A new student ID card can be applied for here

It takes about one week to get your new ID card. A new photo is not required.

#### If you lose something at the university:

Lost property will be brought to the following contacts at the university:

> Esslingen City Campus: \$ 1.010a

Tel. 0711 - 397-3056

> Esslingen Uphill Campus: F 1.008

Tel. 0711 - 397-4090

> Göppingen Campus: G 4.009

Tel. 07161 - 679-1187

Student identifications and similar objects will be handed to the Student Affairs Office.

#### If you lose something outside the university:

Lost & found office Esslingen: http://buergerservice.esslingen.de/fundbuero Lost & found office Göppingen: Kirchstraße 13, Tel. 07161 - 650 329

# If you lose personal documents (e.g. identifications, driver's license) or if something is stolen:

Go to the police:

Esslingen: Agnespromenade 4; Tel. 0711 - 3990 0 Göppingen: Schillerstraße 17; Tel. 07161 - 63 0

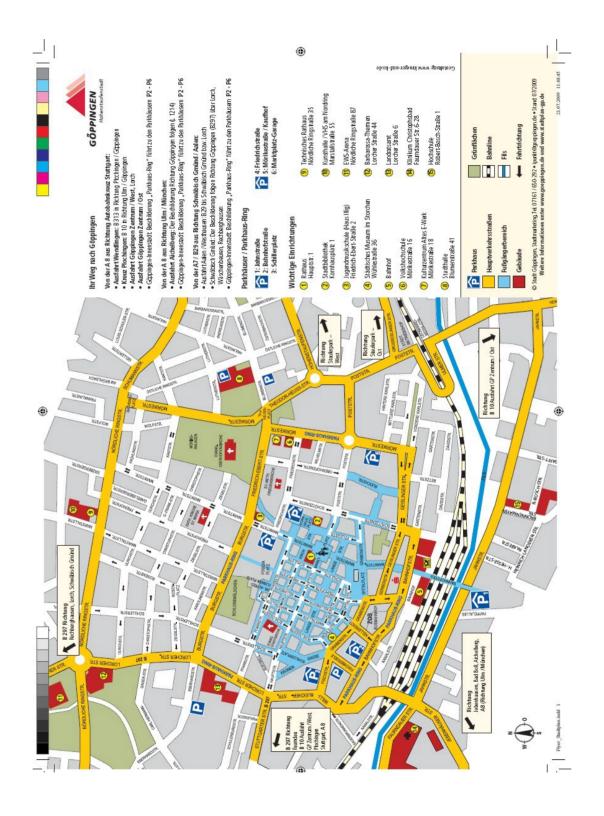
- > Ask if somebody has found your documents
- > If you still do not find your documents within a week, contact your embassy
- > Apply for a substitution of the documents

### WEATHER & CLOTHES

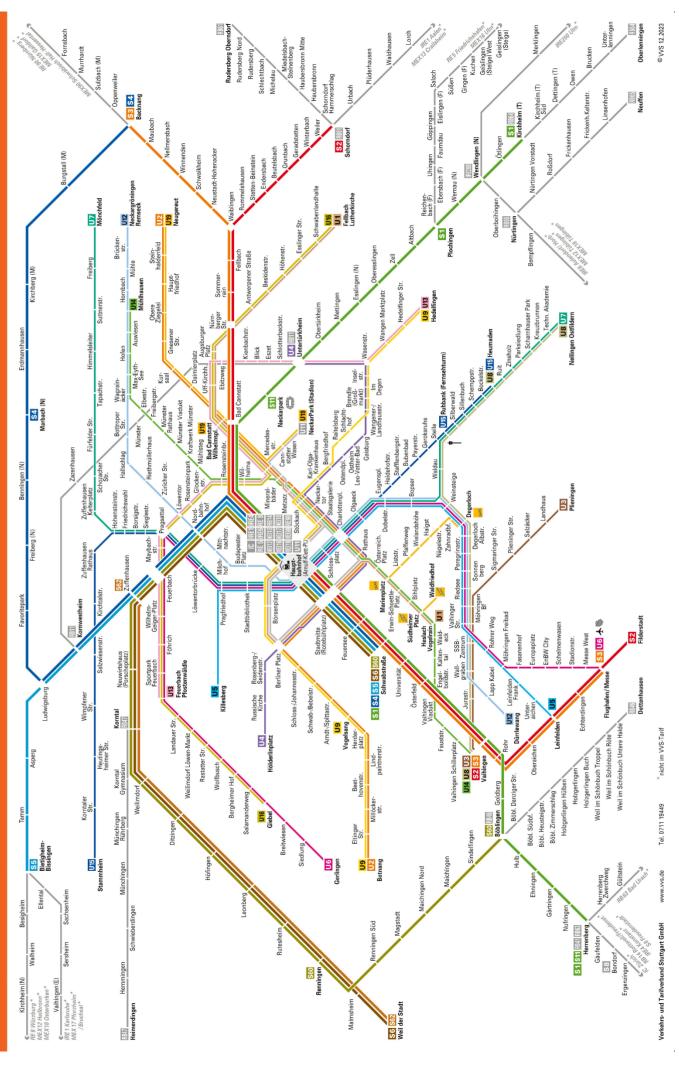
Temperatures in Baden-Württemberg can rise during the summer up to  $35^{\circ}$ C and drop in the winter down to  $-10^{\circ}$ C.

During winter it can snow. During summer frequent rain showers are possible. Rooms and buildings are heated in winter time. In summer you can find air condition in some buildings.

Warm shoes in winter are as important as light clothing in summer, and a bathing suit for the swimming pool.







U Liniennetz

