Name of module:	Softskills
Keywords:	Global engineering, Project Management, International Negotiations
Modulenumber:	ASM 301
Target group(s):	3. Semester ASM
ECTS-Credits:	7
Language of instruction:	english
Module owner:	Prof. Erich Schindler

## Extent of work (hours)

Workload	Contact hours	Self study	Exam preparation
210	105	70	35

Prerequisites:	
	Negotiation English
	Some basic business experience
	Basic multicultural skills
	Cooperative, interactive behaviour,ilncluding
	• assertiveness
	• good listening
	• compromise orientation
Total target:	
	<ul> <li>To become familiar with the basic concepts of global engineering, project management and international negotiations</li> </ul>

Module content:	Global Engineering
	Short introduction and course overwiew
	<ul> <li>Principles of global engineering organziations</li> </ul>
	<ul> <li>Looking into a real global engineering organization</li> </ul>
	Intercultural aspects of Global Engineering
	Global manufacturing, purchasing & supply
	Excursion: Visiting Engineering and Test Sites at Daimler Trucks
	<ul> <li>Global development processes and supporting IT structures</li> </ul>
	Exercise: Global Marketing, Global Sales & Global Service
	Summary & Conclusions
	Project Management
	Short introduction and course overwiew
	Basic principles of project management in the global automotive industry
	<ul> <li>Automotive project management in detail (1)</li> </ul>
	<ul> <li>Automotive project management in detail (2)</li> </ul>
	Best practice automotive project (example 1)
	Exercise: Solving an international engineering task
	Best practice automotive project (example 2)
	Summary & Conclusions
	International Negotiations
	<ul> <li>Interactive / international role plays and background teaching</li> </ul>
	<ul> <li>exchanging experiences of business and other cross-cultural transactions and achievements / failures</li> </ul>
	<ul> <li>discourse and examples aimed at improving individual skills / arguments</li> </ul>
	Summary & Conclusions
Reference material:	Books about negotiating like Fisher / Ury " Getting to Yes", also Alexander Mühlen " International Negotiations"
Offered:	Lecture scripts only wintersemester

## Submodules and assessment

Title of submodule	Global Engineering
Type of instruction / form of learning:	Lecture and exercises
ECTS-Credits	2
Hours per week:	2

Aims, learning outcomes:	To become familiar with processes in global projects related to development an manufacturing in automotive industry. Therefore in this course, specialists from the industry clarify different facets of the topic "global engineering".
Type of assessment:	
	Final written examination part I: 45 min
	Report and presentation

Title of submodule	Project Management
Type of instruction / form of learning:	Lecture and exercises
ECTS-Credits	2
Hours per week:	2
Aims, learning outcomes:	<ul> <li>This course familiarizes students with the planning, execution and control of interdisciplinary and complex projects.</li> </ul>
Type of assessment:	<ul> <li>Final written examination part II: 45 min</li> <li>Report and presentation</li> </ul>

Title of submodule	International Negotiations
Type of instruction / form of learning:	Lecture and exercises
ECTS-Credits	3
Hours per week:	3
Aims, learning outcomes:	
	to improve language as a tool of interaction
	to achieve more satisfying business output
	to improve cooperation within your own unit / company
	to improve company - customer relationships
	to settle conflicts peacefully
	• to handle difficult situations / partners
	• to come to better results with international partners
	• to understand mechanisms of multilateral business and trade fora
Type of assessment:	
	Final written examination 60 min