# **Module 5214 Operations**

1	Module Number 5214	Study Programme IM (MBA)	Semester 1	Offered in X WS SS	<b>Duration</b> 1 semester	Module Type Compulsory	Workload (h) 180	ECTS Points 6
2	Courses		Teaching and Learning Forms		Contact Time		Self-Study Time	Language
					(SWS)	(h)	(h)	
	a) Project Management		Lecture, exercises		2	30	30	English
	b) Quality Management		Lecture, exercises		2	30	30	English
	c) Operations and Management	d Supply Chain	Lecture, exerc	ises	2	30	30	English

#### 3 Learning Outcomes and Competences

Once the module has been successfully completed, the students

#### **Knowledge and Understanding**

- understand the role of professional project management (Project Management)
- understand the role of professional quality management in industrial businesses (Quality Management)
- know how the modern supply chain and methods and tools (Operations and Supply Chain Management)

# Use, Application and Generation of Knowledge

#### Use and Transfer

apply methods and tools for managing operations worldwide within an industrial company

#### Scientific Innovation

- set up an operating system
- analyse problems and develop solutions

#### **Communication and Cooperation**

• work in small groups to gather commonly used information and align strategy parts

# Scientific Self-Conception/ Professionalism

• justify the proposed solutions of case-studies theoretically and methodically

## Methods

 Lectures, discussion, exercises, participant presentations, case studies, exchange of experience, independent research work done by students

## 4 Contents

The module covers the following three courses:

- Project Management: Apply principles and methods of professionally managing projects
- Quality Management: Impact of quality management on business performance, quality management tools including SPC, quality audits and certifications
- Operations and Supply Chain Management: Fundamentals of all operations functions within industrial companies

# 5 Participation Requirements

recommended: Participants have knowledge of the foundations of the courses "Economics", "Quantitative Methods" and "Data Science"

# 6 Examination Forms and Prerequisites for Awarding ECTS Points

• Written exam (incl. case studies) graded; Mid-terms (written, graded) will be obligatory

# 7 Further Use of Module

This module is the basis for the modules "Production and Technology" and "Sustainable Management"

# 8 Module Manager

Prof. Dr. Siegfried Zürn

#### 9 Literature

Please see the specific course descriptions



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10	<b>Last Updated</b> 25.10.2019